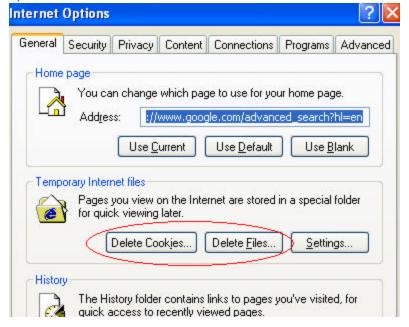
STEPS FOR DELETING COOKIES AND CHECKING BROWSER SETTINGS

If you are using Internet Explorer, you should clear the cookies at least once a day.

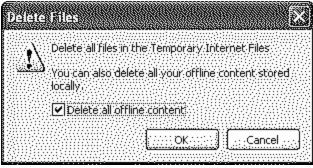
1) Click on "Tools" and "Internet Options".



2) Select "Delete Cookies" then click "OK". Select "Delete Files" and go to step 3.

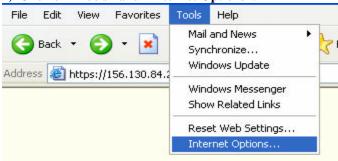


3) Check the box to "Delete all offline content" before you click "OK".



If you are using Internet Explorer, confirm that your settings are checking for newer versions of stored pages every visit to the page.

1) Click on "Tools" and "Internet Options".



2) Click on the "Setting" button.



3) Make sure the radio button is set to "Every visit to the page".

