






## CM/ECF & PACER Mandatory Security Updates

### New Password Standards Take Effect August 25

To further secure Court systems, new password requirements will be enforced beginning **August 25, 2025**.

#### New Password Requirements:

- Length: **14–45 characters**
- Must include:
  -  At least **1 lowercase** letter
  -  At least **1 uppercase** letter
  -  At least **1 special character**
-  Cannot include any part of your **first/last name, username, or email**.
-  Passwords must be **updated every 180 days**.

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### Multifactor Authentication Required by December 31

The Administrative Office of the U.S. Courts (AO) has also enhanced account security by implementing **Multifactor Authentication (MFA)**.

#### Who Must Enroll?

-  **Required:** All users with **CM/ECF-level access** (*e.g.*, filers, attorneys).
-  **Optional:** Users with **PACER-only access** (view/search access).

#### Key Timeline:

- **May 11:** MFA enrollment began for all users.
- **August 11:** Users with CM/ECF access who have not enrolled will be **randomly selected** for required enrollment.
- **By December 31, 2025:** MFA will be **mandatory** for all CM/ECF users.

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#### Questions or Need Help?

Contact the **PACER Service Center**:

 Email: [pacer@psc.uscourts.gov](mailto:pacer@psc.uscourts.gov)

 Phone: (800) 676-6856

**Please note:** Court staff, including the CM/ECF Help Desk, cannot assist with your enrollment in MFA.

 **Important:** If you use third-party e-filing software, confirm it supports MFA before enrolling to prevent workflow disruptions and make sure that updating your password won't require additional changes in your workflow or software settings.